CREATE YOUR LEGACY

Financial Aid Handbook

FINANCIAL AID OFFICE
Illinois State University

2021
Introduction

This handbook describes the financial aid process and the programs of financial aid available at Illinois State University. The financial aid process begins when you complete the Free Application for Federal Student Aid (FAFSA), which is available in October for the following academic year.

A college education is an investment that will yield a tremendous return—intellectually, socially, and economically—for the rest of your life. Financing your college education is primarily the responsibility of you and your family. Grants, loans, and employment programs are available to supplement your family’s contribution when family resources alone are insufficient. The Financial Aid Office is committed to assisting you with identifying and securing additional financial resources.

More than 76.4 percent of all students who attend Illinois State University receive some type of financial assistance, including employment. There are three basic types of financial aid:

- Gift aid, such as scholarships and grants, is financial assistance that may not have to be repaid.
- Employment allows you to “earn while you learn”—usually at a part-time job on or near campus and often in a field related to your interests or career goals.
- Educational loans, such as the Direct Loan and the Direct PLUS Loan, provide resources to help meet school expenses at fixed interest rates and repayment terms.
ADDITIONAL SOURCES OF FINANCIAL AID INFORMATION

You can find the Financial Aid Office on the web at FinancialAid.IllinoisState.edu. Here you will find information about financial aid at Illinois State, as well as links to other informative websites. Our website contains:

- A link to FAFSA on the Web. The aid application tool allows you to complete, save, and file the FAFSA electronically.
- Links to scholarship search programs to help you identify and apply for scholarships, grants, and fellowships.
- A link to a searchable listing of available on- and off-campus jobs.

**My Illinois State**

Once you have registered for classes and obtained an Illinois State University login and password, you will be able to access various information on My.IllinoisState.edu, including the status of your financial aid application and the programs and amounts of your financial aid awards. My.IllinoisState.edu can be accessed using links from Illinois State’s homepage IllinoisState.edu, or the Financial Aid Office Website FinancialAid.IllinoisState.edu.

**THE APPLICATION PROCESS**

To apply for financial aid at Illinois State, you must complete the FAFSA. The preferred method of application is FAFSA on the Web at studentaid.gov. FAFSA on the Web will be available in October preceding the next academic year.

When you do the FAFSA on the Web, be sure to list Illinois State University (Title IV school code is 001692).

Illinois State’s preferential filing date is **November 15 each year**. If your FAFSA is received by the federal processor by that date, you will be considered for aid from all programs for which you are eligible, including the "campus-based" programs—the Federal Supplemental Educational Opportunity Grant, and Federal Work-Study. If your FAFSA is received after November 15, you still will be considered for aid from programs for which funds are available. We encourage all students to apply as early as possible for state MAP Grant consideration.
ELIGIBILITY
To be eligible to receive federal or state-funded financial aid, you must:

- be a U.S. citizen or an eligible noncitizen
- be registered with Selective Service if you are a male and at least 18 years old if you were born before January 1, 1960, you are exempt.
- be enrolled in a program of study leading to a degree
- except for the Pell Grant, be enrolled at least half-time in a degree-seeking program. Half-time enrollment at Illinois State is defined as six hours or more if you are an undergraduate, five hours or more if you are a graduate student.
- make satisfactory academic progress as defined by the University’s Satisfactory Academic Progress Policy
- not be in default on an education loan received at any postsecondary institution
- not owe a repayment of a grant received at any postsecondary institution
- agree to use any funds received solely for educational expenses
- demonstrate financial need (except for the Federal Direct Unsubsidized Loan, the Federal Direct PLUS Loan, and the TEACH Grants) by filing the Free Application for Federal Student Aid each year

CHANGES IN FAMILY CIRCUMSTANCES
Major changes to you or your family’s financial circumstances after submitting your FAFSA may affect your filing status. Major changes could include:

- divorce or separation of parents or from spouse
- death of a parent or spouse
- loss for 10 or more weeks of employment or untaxed income

If any of the above circumstances apply to you, contact your financial aid counselor to see if an appeal for a change in circumstance is appropriate.

FINANCIAL AID FOR SUMMER
Funds for summer financial aid are limited. For determining Pell Grant and Direct Loan eligibility, summer is considered part of the preceding academic year. Direct Loan eligibility is limited to a grade-level maximum annual amount that includes summer. The application form for the summer session is available at FinancialAid.IllinoisState.edu. Filing this application does not guarantee aid.
FINANCIAL “NEED” AND HOW IT IS DETERMINED

The Financial Aid Office determines your cost of attendance (COA) based on your state residency and where you will be living while attending Illinois State University. The amount you and your family are expected to contribute based on the financial information submitted on the FAFSA is subtracted from your cost of attendance. The difference is your financial need. Because of limited funding, it is not always possible to fully meet each student’s financial need.

COA is what Illinois State estimates it will cost to go to school and live for an academic year. COA includes tuition and fees; on-campus room and board (or a housing and food allowance for off-campus students); and allowances for books and supplies, transportation, and personal expenses. Details can be found at FinancialAid.IllinoisState.edu/paying/cost.

The following chart gives you an estimate of what it will cost to live and learn at Illinois State for the academic year. These estimates are based on a student who takes 15 credit hours each semester and lives on campus.

Books, supplies, and other expenses are not paid directly to the University. Other expenses include average costs for transportation, clothing, personal items, and recreation. Students are encouraged to come to campus with books and other start-up money.

For most students, tuition rates remain the same for four years. Expected Family contribution (EFC) is the amount you and your family are expected to contribute toward your education. Your EFC is calculated using a standard formula, which is applied to the family income and asset information you provided on your FAFSA. The EFC is also used to determine your eligibility for a Pell Grant and the Illinois Student Assistance Commission (ISAC) MAP Grant.

A calculator that will estimate your EFC can be found in the “Paying for College” section of the Financial Aid website Financialaid.IllinoisState.edu/paying/calculator.

Estimated Cost of Attendance for the 2021–2022 academic year:

<table>
<thead>
<tr>
<th>Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition and fees</td>
<td>$15,319</td>
</tr>
<tr>
<td>Room and board</td>
<td>$10,146</td>
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<tr>
<td>Books and supplies</td>
<td>$830</td>
</tr>
<tr>
<td>Other expenses</td>
<td>$5,856</td>
</tr>
<tr>
<td>Estimated cost of attendance</td>
<td>$32,151</td>
</tr>
</tbody>
</table>

- Estimated tuition and fees for out-of-state students are $26,843.
RECEIPT OF AID FROM OTHER SOURCES
In determining your eligibility for the need-based financial aid programs, all other aid received is counted as a resource and subtracted from your COA. This aid includes external and institutional scholarships, undergraduate and graduate tuition or fee waivers, Vocational Rehabilitation, and some state Veterans’ Educational Benefits.

Financial Aid Offer
Once your financial aid application has been reviewed, you will receive a financial aid offer email instructing students to log in to My.IllinoisState.edu. Summarizing all of the financial aid programs offered to you for the award period that is usually the academic year or summer. Carefully consider the aid offered, particularly if a student loan is included. Your offer will be available to you at My.IllinoisState.edu.

FINANCIAL AID PROGRAMS

STATE SCHOLARSHIPS
Military Grant Programs - Veterans and active members of military service may benefit from specific assistance programs, such as:

Illinois National Guard Grant Program
Illinois National Guard Grant Program or the Illinois Veteran Grant (IVG) Program—For additional information, veterans can contact the Illinois Student Assistance Commission (ISAC) at (800) 899-4722 or visit isac.org.

State of Illinois ROTC Scholarship
You may apply for this scholarship through the Military Science Department if you are a full-time student enrolled in a military science course. This competitive award will pay tuition charges and the general activity fee. You may retain eligibility for this scholarship for up to eight semesters as long as eligibility criteria are met. Freshmen and sophomores may use this scholarship without incurring a military service obligation.
MIA-POW

The State of Illinois provides an education scholarship for the dependents of veterans who are either Missing in Action, a Prisoner of War, died while on active duty, 100% disabled due to service-connected disabilities, or died as a result of a service-connected disability. Details can be found on the Illinois Department of Veterans’ Affairs website at www2.illinois.gov/veterans/Pages/default.aspx.

If you are eligible for Federal Veteran GI Bill Benefits, please work with the Illinois State University Veterans and Military Services Office for details in obtaining access to these federal benefits. Veterans can contact the office at Moulton 112, call (309) 438-2207, email Veterans@IllinoisState.edu, or visit the Veterans.Illinois-State.edu website.

STATE TEACHER SCHOLARSHIPS

Consult the ISAC website at isac.org or call (800) 899-4722 to obtain additional information about the following scholarships, including detailed eligibility requirements, how to apply, and application deadlines.

SPECIAL EDUCATION TEACHER TUITION WAIVER

To be eligible you must be a U.S. citizen or an eligible noncitizen residing in Illinois; ranked in the upper half of your Illinois high school graduating class, or graduated from an approved high school prior to the academic year in which the award is made; do not hold a valid teaching certificate, or hold a valid teaching certificate that is not in the discipline of special education; and meet the application deadline. In addition, you must be enrolled in a special education program at one of the 12 public four-year, post-secondary institutions in Illinois.

Exception: If you are awarded a Special Education Teacher Tuition Waiver, you are not eligible for the Minority Teachers of Illinois Scholarship or the Golden Apple Scholars of Illinois Program.

MINORITY TEACHERS OF ILLINOIS SCHOLARSHIP

To be eligible you must:

- be a minority student
- be a U.S. citizen or permanent resident of the United States
- be a resident of Illinois
- be a high school graduate or hold a GED
- have earned a cumulative GPA of 2.5 on a 4.0 scale or its equivalent if enrolled at the sophomore, junior, senior or graduate level
In addition, you must be enrolled at least half-time at the freshman level or above as an undergraduate or graduate student; or be enrolled, or accepted for enrollment, in a course of study which upon completion qualifies you to be certified as a preschool, elementary, or secondary school teacher by the Illinois State Board of Education. You must maintain a cumulative GPA of no less than 2.5 on a 4.0 scale at all times, and maintain satisfactory academic progress as determined by the institution.

Exception: If you are awarded a Minority Teachers of Illinois Scholarship, you are not eligible for the Special Education Teacher Tuition Waiver, or the Golden Apple Scholars of Illinois Program.

INSTITUTIONAL MERIT SCHOLARSHIPS

Some institutional merit-based scholarships are available through the Office of Admissions. Other merit-based scholarships have separate application processes. Information and applications can be obtained from the department awarding the scholarship.

For information about merit-based scholarships, visit IllinoisState.edu/Admissions or contact the Office of Admissions toll free at (800) 366-2478.

ACADEMIC SCHOLARSHIP PROGRAMS

Some academic departments/schools offer scholarships to continuing students based on academic achievement. Your major or minor and GPA are used for eligibility. Contact your academic department/school for additional information concerning these awards.

PRIVATE SCHOLARSHIPS

Many students utilize private scholarships to supplement their financial aid award package. You should consider contacting clubs, foundations, organizations, corporations, and churches from your hometown for scholarship opportunities. The scholarship donor determines the eligibility criteria.

Scholarships external to the University (i.e., those awarded by professional organizations, private foundations, etc.) may be identified by reviewing the scholarship listing or by using one of the scholarship searches on the Financial Aid Office website at FinancialAid.IllinoisState.edu/Scholarships.

GRANTS

Grants are funds that may not have to be repaid. Most grants are need-based. They are awarded to applicants who have demonstrated financial need.
Federal Pell Grant

Federal Pell Grants range from $672 to $6,495 per academic year, including summer, contingent upon Congressional appropriation. The Expected Family Contribution calculated from your FAFSA data must be in the eligible range to receive a Pell Grant, and the lower the EFC, the higher the grant. This data must also be received by the Financial Aid Office before the last day of your enrollment for you to receive a Federal Pell Grant.

Illinois Student Assistance Commission Monetary Award Program (ISAC MAP)

MAP grant eligibility depends on the Expected Family Contribution, which is calculated when you complete a FAFSA. Grant amounts are limited to the amount of actual tuition and fees. Eligibility requirements for receiving a MAP Grant are included in the awards notice.

Federal Supplemental Educational Opportunity Grant (FSEOG)

All undergraduates who meet the November 15 preferential filing date for the FAFSA and are eligible for a Federal Pell Grant will be considered for FSEOG up to a maximum of $600 per academic year.

Federal TEACH Grant

The Federal Teacher Education Assistance for College and Higher Education (TEACH) Grant has a post-graduation teacher service requirement that recipients must meet or repay the grant like a loan. In order to be considered for the Federal TEACH Grant, you must be enrolled in one of the following majors:

- Elementary bilingual bicultural education
- Foreign language teacher education (French, German, Spanish)
- Mathematics teacher education
- Science teacher education (biology, chemistry, earth and space science, geography, physics)
- Special education (deaf and hard of hearing, learning and behavior, low vision and blindness)

AIM HIGH Scholarship

The AIM HIGH Scholarship is funded by the State of Illinois Aspirational Institutional Match Helping Illinois Grow Higher Education (AIM HIGH) Grant Pilot Program. This program is designed to encourage Illinois students to attend an in-state university, improve college affordability, and reduce student loan debt. Illinois State University currently provides up to $2,000 per year awards to undergraduate students meeting academic and financial criteria, contingent on the availability of appropriated funds. This criteria can be found on our web site at https://financialaid.illinoisstate.edu/scholarships/aim-high

Illinois State University Access Grant The Illinois State University Access Grant is an institutional grant to increase aid for the highest need students. Access Grants will only be awarded if a student is enrolled full-time and is applied to tuition and fees only. An Access Grant combined with another tuition and fees specific award will not exceed the amount of tuition and fees a student is charged.

LOANS

There are a variety of loans available to assist parents and students with educational costs. Some are based on financial need, others are not need-based, and some require a credit check. In general, they have fixed interest rates and a variety of repayment terms.

William D. Ford Federal Direct Loan Program (Subsidized and Unsubsidized Loans)

Subsidized loans are based on financial need, and there is no interest due during the in-school or the six-month grace period that begins when the student ceases at least half-time enrollment. Unsubsidized loans are not need-based and the interest begins when the loan is disbursed. The interest can be deferred while the student is enrolled at least half-time, but will be added to the principal when repayment begins.

Loan Limits The amount you may borrow cannot exceed the cost of attendance minus other financial aid. Your EFC will be used to determine your subsidized loan eligibility. Annual loan limits are based on the academic level of the student as indicated below
<table>
<thead>
<tr>
<th>Class levels:</th>
<th>Undergraduate</th>
<th>Graduate</th>
</tr>
</thead>
<tbody>
<tr>
<td>freshman</td>
<td>0-29 hours</td>
<td>1st year grad</td>
</tr>
<tr>
<td>sophomore</td>
<td>30-59 hours</td>
<td>2nd year grad</td>
</tr>
<tr>
<td>junior</td>
<td>60-89 hours</td>
<td>3rd year grad</td>
</tr>
<tr>
<td>senior</td>
<td>90 hours and above</td>
<td>4th year grad</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Class Level Limits</th>
<th>Dependent (subsidized)</th>
<th>Dependent (combined subsidized/unsubsidized)</th>
<th>Independent (subsidized)</th>
<th>Independent (combined subsidized/unsubsidized)</th>
</tr>
</thead>
<tbody>
<tr>
<td>freshman</td>
<td>$3,500</td>
<td>$5,500</td>
<td>$3,500</td>
<td>$9,500</td>
</tr>
<tr>
<td>sophomore</td>
<td>$4,500</td>
<td>$6,500</td>
<td>$4,500</td>
<td>$10,500</td>
</tr>
<tr>
<td>junior, senior</td>
<td>$5,500</td>
<td>$7,500</td>
<td>$5,500</td>
<td>$12,500</td>
</tr>
<tr>
<td>graduate</td>
<td></td>
<td></td>
<td></td>
<td>$20,500</td>
</tr>
</tbody>
</table>

*Cumulative limits
Dependent students: no more than $23,000 sub; up to $31,000 total
Independent students: no more than $23,000 sub; up to $57,500 total

**Entrance Loan Counseling**
If you are a first-time federal direct loan borrower, you are required to complete loan entrance counseling before receiving the first disbursement of your loan. The purpose of this counseling is to explain your rights and responsibilities as a borrower; emphasize the legal, binding nature of your loan obligation, and make you aware of the consequences of default if you fail to repay your loan according to the terms of the promissory note. You may complete entrance counseling at StudentLoans.gov.

If you drop below half-time enrollment status by graduation or partial or complete withdrawal you are required to receive important exit information about repayment, consolidation, deferment, and other matters. You are encouraged to ask questions about your specific situation.
FinancialAid.IllinoisState.edu

Electronic Master Promissory Notes (eMPN) for Direct Loan: The U.S. Department of Education Electronic Master Promissory Note (eMPN) must be completed by the borrower of the Direct Loan. You may complete an eMPN at Student Loans.gov.

Students: If you are taking out a loan to pay for your own education, then you should complete a new direct loan eMPN for your student loan.

Parents: If you are taking out a loan to pay for your student’s education, then you should complete a new eMPN for the parent direct loan (PLUS). The parent completing the eMPN should be the same parent who completes a Parent PLUS Application at StudentLoans.gov.

Repayment

Repayment of principal and interest on subsidized federal direct loans begins six months after you leave college or drop below half-time status. Borrowers of federal direct unsubsidized loans will owe less when they graduate if interest payments are made during their college career, as interest accrues while students are enrolled. As with all loans, never borrow more than you can realistically repay. There are several ways to repay a federal direct loan:

- A standard repayment plan has a fixed monthly repayment for a fixed period, usually 10 years.
- An extended repayment plan has a lower fixed monthly payment amount, and loan repayment can be extended beyond the usual 10 years.
- A graduated repayment plan usually begins with lower monthly payments, and payment amounts increase at specified times.
- Payments may be for the usual 10-year period, or they may be extended beyond 10 years.
- An income-contingent repayment plan, which sets annual repayment amounts based on the borrower’s income after leaving school. The loan is repaid over an extended period, not to exceed 25 years.
- Pay as you earn plan will allow the borrower to pay 10 percent of their discretionary income so your payment will change as income changes. There must be a documented financial hardship.
- Income-based plan sets the borrowers up with payments that equate to 15 percent of discretionary income, which means your payment will change as your income changes. There must be a documented financial hardship.
- Income-sensitive plan allows borrowers to lower loan payments based on their income. The borrower’s lender will formulate the monthly payment amount.
- For more information, see StudentAid.ed.gov/sa/repay-loans/understand/plans
Interest rates

Subsidized loans: Unsubsidized fixed interest rate of 2.75 percent will apply to all loans disbursed between July 1, 2020 and June 30, 2021.

Direct loans made to borrowers with outstanding balances on previous fixed-rate federal loans will carry the applicable variable interest rate. In addition, borrowers of direct loans are charged a 1.059 percent origination fee.

All graduate student loans are unsubsidized loans, and the interest rate is 5.30 percent.

Subsequent loans: If you borrow the maximum amount for your class level, you cannot borrow again within the award year. At Illinois State, the award year is defined as the fall semester, the spring semester, and the summer session—in that order. An exception is permitted if you progress from freshman to sophomore, sophomore to junior, or from senior to graduate student within the award year. In these cases, you are permitted to increase your loan amount by the difference between the previous class level limit and the new class level limit if you are eligible. Contact the Financial Aid Office to request this additional amount.

Disbursement and Delivery: Loan proceeds are credited directly to your student account at the beginning of each semester. After any amount owed to the University is paid, you may register to receive your refund through direct deposit. Sign up through the Student Accounts channel of My.IllinoisState.edu. For more information, visit Comptroller.IllinoisState.edu/StudentAccounts.

Nursing Student Loan (NSL)

Students apply for an NSL by completing the FAFSA. The NSL is a low interest (5 percent) loan available to students accepted into the nursing program of the Mennonite College of Nursing and who enroll at least half time. Repayment of the NSL does not begin until nine months after the borrower stops attending school at least half time. Freshmen and sophomores may borrow up to $3,300 each year; juniors and seniors, up to $5,200 each year. The annual loan amount may not exceed the student’s financial need. The cumulative loan amount is limited to $17,000.

Students receiving an NSL must complete a personal data form and a promissory note. Loan proceeds will not be disbursed until this has been completed. Students leaving school must complete an exit interview. Students interested in reimbursement benefits through the U.S. Department of Health and Human Services should contact the Student Loan Service Center at (800) 698-7397.

Change in status

When you have an outstanding Perkins or nursing student loan amount from Illinois State University, it is your responsibility to inform the University’s Student Accounts Office of any change in status, such as:
• withdrawal from the University
• transfer to another institution
• enrollment status less than half time (six hours)
• change of name or Social Security number
• change of your campus, permanent, spouse's, or parent's address
• service in a branch of the U.S. Armed Forces, or the Peace Corps, Vista, Action, or service comparable to Vista or Action

Federal Direct Parent Loan for Undergraduate Students (PLUS) Program
Federal Direct PLUS Loans are non-need-based loans for parents of students. Under this program, parents can borrow up to the total cost of education minus their student's expected financial aid. Repayment begins 60 days after disbursement. Students must file the FAFSA before a parent applies for a PLUS loan. To apply for a Plus loan, visit StudentLoans.gov.

Right to Cancel

Borrower's Right to Cancel an Education Loan: Regulations governing the administration of the Federal Perkins and the Direct Loan programs require borrowers to be informed that loan proceeds are disbursed in two equal installments, one at the beginning of each semester when the loan period is an academic year.

The regulations also require borrowers to be informed that they may cancel all or any portion of either disbursement. The borrower must make a written request for cancellation within 30 days from the date of being notified of the right to cancel.

Deferment

Each loan program has specific provisions for deferment of repayment, which allows qualifying borrowers to postpone loan payments. You should read the statement of borrower's rights and responsibility given to you at the time of signing the promissory note.

Loan Consolidation

Consolidating student loans locks in a fixed interest rate for the life of the loans. Even if you did not borrow from multiple sources, you can still consolidate and lock your interest rate.

Consolidated interest rates are based on the weighted interest rate average of your current loans. You can estimate your consolidation loan monthly payment by using the online calculator at the Federal Direct Consolidation Loans website: studentaid.ed.gov/sa/repay-loans/consolidation#interest-rate. Many private lenders also offer online calculators.
If you borrow additional loans, these can be added to the original consolidation loan as long as you do so within 180 days of the disbursement of the consolidation loan. However, the interest rate might increase because it will be recalculated to include the rate of the newer loans. To determine if consolidation is right for you, it is best to contact the lenders directly and ask them the following questions:

- Do you have any interest rate reduction programs, and what are they?
- If I don’t use auto debit to make loan payments, how many days after the date due is considered a late payment?
- How much is the fee for a late payment?
- If I am eligible to cancel a portion of my loan through employment, will this benefit be retained in the consolidated loan?

**Alternative Loans**

Alternative or private loans are for students who need additional funds beyond what federal and state programs can provide to meet educational expenses. Since these loans may have higher fees and interest rates than some federal loans, they should only be considered after state and federal sources of financial aid have been fully utilized. Students must file the FAFSA before Illinois State University will certify an application for an alternative loan.

**EMPLOYMENT**

Many undergraduate and graduate students are employed part time while attending the University. Employment opportunities are posted at [IllinoisState.edu/Jobs](http://IllinoisState.edu/Jobs). Students can create an online application at any time and then search postings by classification title. Student positions are divided into four categories:

**Student - Federal Work-Study Required** positions are limited to students who receive a Federal Work Study (FWS) award as part of the financial aid package and are enrolled at least part time. Priority is given to students who meet the November 15 priority filing date. Students are notified of FWS eligibility on the financial aid award notice.

**Student - Federal Work-Study**

Student - Federal Work-Study Optional positions are available to all Illinois State students who are enrolled in a minimum of six hours per semester. Some departments may give preference to students who receive FWS funds.
Off-Campus Federal Work

Off-Campus Federal Work-Study Required positions are limited to students who receive a FWS award as part of the financial aid package and are enrolled in a minimum of six hours per semester. This program offers students opportunities to do community service in areas such as social services, health, libraries, and education. The area of education includes the “America Reads” and “America Counts” programs, which involve tutoring elementary school students in reading and mathematics. Community service positions are posted under the classification “Off-Campus FWS Required.” Students cannot apply for these positions through the online posting system. Postings include the employers’ direct contact information and application instructions.

Job Location and Development (JLD)

Job Location and Development (JLD) positions are available to all Illinois State students. JLD locates and develops off-campus, part-time job opportunities in Bloomington-Normal for enrolled students who want to work but do not qualify for need-based financial aid. These jobs must be suitable to the scheduling and other needs of the student and, to the maximum extent possible, must complement and reinforce the educational program or vocational goals of the student. Interviewing is done by employers in accordance with their own needs and practices. Students receive paychecks from their employers rather than Illinois State University. JLD positions are posted by classification title beginning with “Off-Campus.” Example: Off-Campus - Package Handler. Students cannot apply for these positions through the online posting system. Postings include the employers’ direct contact information and application instructions.

All students employed by Illinois State University (not including the JLD Program) must complete an I-9 Form with their department employer as well as W-4 forms in the Payroll Office. Paychecks are issued every two weeks. Students may opt to complete a Payroll Direct Deposit Form to have their paychecks deposited directly into their personal bank account. These forms are available in the Payroll Office.

WITHDRAWALS, REFUNDS, AND REPAYMENTS

Withdrawal

If you officially withdraw from the University by submitting a written notice to the Registrar, you may receive a reduction of tuition, fees, and room and board charges based on the date of your withdrawal. The later in the semester you withdraw, the higher the percentage of charges for which
you are responsible. The University’s withdrawal/refund policy can be found at StudentAccounts.IllinoisState.edu.

The Higher Education Amendments of 1998 established the concept that federal financial aid must be earned through class attendance. Federal regulations state that financial aid is earned by attending class. You have not earned 100 percent of your financial aid until you have attended 60 percent of the term. The unearned portion is equal to the percentage of the term remaining on the date of withdrawal. Your financial aid eligibility will be recalculated based on your actual period of attendance. You may be asked to repay a portion of the aid that had been disbursed to you.

**Failure to earn**

**Failure to earn credit**

If you fail to earn credit for any of your classes (receive F, W, I, and/or NC), federal regulations require the Financial Aid Office to assume you unofficially withdrew by ceasing to attend classes. An unofficial withdrawal means that the midpoint of the term is used as your last date of attendance and your aid eligibility is reduced by up to 50 percent. This will result in you owing funds back to the University unless official documentation confirms class attendance greater than 60 percent of the term.

**Satisfactory Academic Progress Policy**

**Required for Continued Financial Aid Eligibility**

All students who receive federal and state financial aid must meet federal and institutional standards for satisfactory academic progress in order to establish and retain aid eligibility. Students receiving athletic or other University-administered awards must also meet the satisfactory academic progress standards that have been established by the awarding entity.

Satisfactory academic progress for federal and state financial aid programs is based on three measures: cumulative grade-point average, completion rate based on credit hours completed compared to attempted, and a maximum timeframe for degree completion. The following describes the University’s standards for each of these three measures, and when these standards are reviewed:

**Cumulative Grade-Point Average (GPA)**

**Undergraduate Students**

Undergraduate students must maintain a minimum cumulative GPA of 2.0
based on credits earned at Illinois State University. The first time a student’s GPA is below 2.0, the student is placed on Academic Probation and Financial Aid Warning. This means the student continues to be eligible to receive financial aid. If the student does not raise the GPA to 2.0 in the following semester of attendance, or the GPA falls below 2.0 in a subsequent semester, the student is Academically Dismissed and loses financial aid eligibility.

**Graduate Students**

Graduate students must have a minimum cumulative GPA of 3.0 based on credits here at Illinois State University. Students who fail to meet this requirement will either be terminated from that degree program or placed on Academic Probation and Financial Aid Warning by the Graduate School. This means the student continues to be eligible to receive financial aid. Upon recommendation of the department/school, the student can be placed on academic probation and provided with a period of time not to exceed two (2) academic terms (including summer if enrolled) or a number of credit hours not to exceed twelve (12) credits, within which to raise the GPA to the required standard.

The Graduate School will terminate a student who fails to bring the cumulative GPA up to a minimum of 3.0 GPA during probationary period from that degree program. The student can receive financial aid during the probationary period. The Graduate School will send a letter of probation/termination to any students who fall below a 3.0 GPA.

**Completion Rate**

**Undergraduate Students**

Undergraduate students are required to complete a minimum of sixty-seven percent (67%) of the credit hours attempted at Illinois State University. Courses with a grade of “D” or higher, as well as “CR” or “CT”, count as completed. Credit hours attempted (but not earned) include audits, incompletes, withdrawals, and repeated or failed classes.

The first time a student does not complete a minimum of sixty-seven percent (67%) of credit hours attempted they are placed on financial aid warning. This means the student is still eligible to receive financial aid but must meet satisfactory academic progress at the end of the subsequent term. The second time a student does not complete a minimum of sixty-seven percent (67%) the student is suspended from financial aid eligibility until his or her completion rate improves to at least sixty-seven percent (67%) or the student submits an appeal and is approved reinstatement of eligibility. The completion rate for students readmitted to the University under the New Start program is calculated beginning with the credit hours attempted/completed
during the term for which the student was readmitted. Transfer student completion rate is calculated by counting transferred hours as hours attempted and completed. Only hours attempted and not completed at Illinois State University are counted in the formula.

**Graduate Students**

Graduate students must meet the same completion rate requirement as undergraduates. However, thesis and dissertation credits are excluded from the completion rate calculation because these two types of credits are not graded.

**Maximum Timeframe**

The maximum timeframe for the completion of a degree is limited by federal regulations to 150% of the published length of the degree program. This is equivalent to a maximum number of credit hours that includes transfer credits and all attempted credit hours at Illinois State University. Credit hours attempted include completed credits, audits, incompletes, withdrawals, and repeated or failed classes. The maximum number of credits allowed for a subsequent degree program at ISU excludes the credits from any previous degree(s) earned at ISU.

**Undergraduate Students**

The maximum number of credit hours for which a student is eligible to receive financial aid is 180. The maximum number of credit hours for which a student pursuing a second undergraduate degree is eligible to receive financial aid is 90. Hours transferred to Illinois State University are counted as hours earned.

**Graduate Students.**

The maximum number of graduate credit hours for which a student is eligible to receive financial aid is equivalent to 150% of the total hours required for the student’s degree program as published in the Graduate Catalog.

**Review/Evaluation of Progress Standards**

Cumulative GPA is reviewed at the end of each period of enrollment -- fall semester, spring semester, and the summer session -- for both financial aid eligibility and for continued enrollment at Illinois State University. University College reviews GPA after each term and issues financial aid warning/academic probation letters to students not maintaining the minimum GPA requirement. After fall and spring terms, University College notifies
students of academic dismissal/financial aid suspension. After summer term, the Financial Aid Office reviews GPA and sends a letter to students no longer eligible for financial aid due to not maintaining the GPA requirement.

Completion rate is reviewed upon submission of a financial aid application (the FAFSA), and at the end of each period of enrollment, including the summer session. The Financial Aid Office sends a “warning letter” to any aid recipient who has not completed 67% of hours attempted. If an aid recipient does not meet the 67% standard at the end of any subsequent term, the student will be placed in violation and aid will be suspended.

Maximum timeframe is reviewed upon submission of a financial aid application (the FAFSA), and at the end of each enrollment period, including the summer session. The Financial Aid Office sends a “warning letter” to any aid recipient who is within 15 hours of reaching the maximum attempted hour for his or degree program.

**Notification of Appeals**

**Undergraduate Students**
If financial aid eligibility is suspended as a result of failure to meet the completion rate or maximum timeframe standard, the Financial Aid Office sends a letter to the student including a link to the Satisfactory Academic Progress Appeal Form.

If the student is not meeting the GPA standard, University College first sends the student a “warning” letter. If the student fails to meet the GPA standard a second time financial aid eligibility is suspended. During fall and spring term reviews, University College sends a letter to the student regarding academic dismissal and a link to the petition for reinstatement. The Petition for Reinstatement may also serve as the appeal for financial aid. If the review occurs for the summer term, the Financial Aid Office sends the student an aid suspension notice with a link to the Satisfactory Academic Progress Appeal Form.

The Satisfactory Academic Progress Appeal Form or Petition for Reinstatement must include reasons for failure to achieve good academic standing and any applicable documentation. Appeal Forms must be submitted to the Financial Aid Office and are reviewed by the Reinstatement Committee. For the Completion Rate standard, students can also restore aid eligibility by earning enough additional hours to meet the 67% requirement.

University College sends the student a dismissal letter, including instructions for writing and submitting a petition for reinstatement. The petition must be submitted to University College by the date stated on the dismissal letter.
Graduate Students

If financial aid eligibility is suspended as a result of failure to meet the completion rate or maximum timeframe standard, the Financial Aid Office sends a letter to the student including a Satisfactory Academic Progress Appeal Form. The Appeal Form must include reasons for the student’s failure to meet the academic standard and any appropriate documentation. Appeal Forms must be submitted to the Financial Aid Office and are reviewed by the Graduate School. For the completion rate standard, the student may also restore aid eligibility by earning enough additional hours to meet or exceed the 67% standard.

If the student is not meeting the GPA standard, the student also will receive instructions on Academic Probation from the Graduate School.

Reestablishing Eligibility

The Reinstatement Committee reviews appeals and petitions for consideration of reestablishing aid eligibility and for continued enrollment at the institution. The basis for consideration may include death of a relative, injury or illness to the student, or other special circumstances. If a student is dismissed from the university, the Petition for Reinstatement may also be used to reestablish eligibility for financial aid. If the committee approves reinstating aid eligibility, the student is placed on financial aid probation. The student must meet satisfactory academic progress at the end of the subsequent term or must meet the academic requirements listed in the reinstatement notification in order to maintain continued eligibility for financial aid.

CONFIDENTIALITY AND RELEASE OF INFORMATION

The Financial Aid Office will release information from your financial aid application file to parties within the University if their inquiry is related to your eligibility for or receipt of financial aid at Illinois State. Exceptions include releasing information to parents who provide a current federal income tax return showing that the student was claimed as a dependent or to attorneys in response to a valid subpoena issued by a court of law.

To protect the confidentiality of your records, the Financial Aid Office will require proper identification from you before releasing information to you. This includes a picture ID at our reception counters.

FINANCIAL AID AND THE TAX LAWS
Taxability of Gift Aid

You may be required to include part of the gift aid you receive—grants and/or scholarships—as income you report on your federal income tax return. According to the Internal Revenue Code, if the total amount received in a calendar year exceeds the amount paid for tuition and “related expenses” (i.e., fees, books and supplies), the excess must be included in the recipient’s gross income. For more complete information, you can call the IRS’ Tele-Tax service at (800) 829-4477 and request the topic “scholarship and fellowship grants.” IRS Publication 520, Scholarships and Fellowships, may be obtained from your local IRS office or the IRS’ website for more complete information on the subject.

For tax purposes, include tuition waivers, ISAC-Monetary Award Program Grant, military scholarships, private or outside scholarships, talent and athletic grants-in-aid designated for tuition, fees, books and supplies, Student-to-Student Grant and institutional or departmental scholarships, grants, and fellowships. Athletic grants-in-aid designated for room and board are taxable and must be
included in your gross income. You should report Federal Work-Study earnings as earnings, not as gift aid. Do not include student loans in the calculation of gift aid received. Amounts received for room and board in connection with a resident assistant position (University Housing Services) are not included because living in the residence hall is a condition of employment.

**Tax Credits for Higher Education Expenses**

Two tax credits help offset the costs of college (tuition, fees, books, supplies, equipment) or career school by reducing the amount of your income tax:

**The American Opportunity Credit**

The American Opportunity Credit allows you to claim up to $2,500 per student per year for the first four years of school as the student works toward a degree or similar credential.

**The Lifetime Learning Credit**

The Lifetime Learning Credit allows you to claim up to $2,000 per student per year for any college or career school tuition and fees, as well as for books, supplies, and equipment that were required for the course and had to be purchased from the school.

**Coverdell Education Savings Account**

A Coverdell Education Savings Account allows up to $2,000 a year to be put aside for a student’s education expenses (elementary, secondary, or college or career school).

**Qualified Tuition Programs (QTPs; also known as 529 Plans)**

A QTP/529 plan is established by a state or school so that you can either prepay or save up to pay education-related expenses. Once you are in college or career school and you withdraw money from your account to pay your education expenses, the money you withdraw will not be taxed. Learn more about state 529 plans. To find out whether the college you plan to attend participates in a QTP, ask the financial aid or admissions staff.
**Student Loan Interest Deduction**

You can take a tax deduction for the interest paid on student loans that you took out for yourself, your spouse, or your dependent. This benefit applies to all loans—not just federal student loans—used to pay for higher education expenses. The maximum deduction is $2,500 a year.

**Using IRA Withdrawals for College Costs**

You may withdraw from an IRA to pay higher education expenses for yourself, your spouse, your child, or your grandchild. You will owe federal income tax on the amount withdrawn, but will not be subject to the early withdrawal penalty.

Illinois State is an Equal Opportunity/Affirmative Action institution in accordance with Civil Rights legislation and does not discriminate on the basis of race, religion, national origin, sex, age, disability, or other factors prohibited by law in any of its educational programs, activities, admissions, or employment policies, except where age, sex, or lack of physical or mental restriction are bona fide occupational requirements. University policy prohibits discrimination based on sexual orientation. Problems of this nature are to be resolved within existing University procedures. Concerns regarding this policy should be referred to the Affirmative Action Office, Illinois State University, Campus Box 1280, Normal, IL 61790-1280, or by phone at (309) 438-3383. The Title IX coordinator can be reached at the same address/phone number. The 504 and ADA Coordinator can be reached at the Environmental Health and Safety Office, Illinois State University, Campus Box 1320, Normal, IL 61790-1320, at 202 Nelson Smith Building, or by phone at (309) 438-8322.
APPLICANT’S RIGHTS AND RESPONSIBILITIES

You have the right to ask the University:

- what the cost of education and the University’s refund policy is
- what financial assistance is available, including information on all federal, state, local, private, and institutional financial aid programs
- what the procedures, forms, and deadlines are for submitting applications for each available financial aid program
- what the student eligibility requirements are and the criteria for selecting recipients from the group of eligible applicants
- how your financial need is calculated, including the determination and amount of the expected family contribution, and the criteria for determining the amount of your aid award(s)
- how much of your financial need has been met, as determined by the Financial Aid Office
- how aid is disbursed or applied to your account
- to explain each type and amount of assistance in your financial aid package
- what the interest rate is on any student loan you have, the total amount you must repay, the length of time you have to repay, when you must start repaying, and what cancellation or deferment (postponement) provisions apply
- if you are offered a federal work-study award, what kinds of jobs are available, the hours, the duties and the rate of pay
- to reconsider your aid package, if you believe a mistake has been made, or if your enrollment or financial circumstances have changed
- how we determine whether you are making satisfactory academic progress, and what happens if you are not

Application timeline

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<thead>
<tr>
<th>Junior year of high school</th>
<th>Senior year of high school</th>
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<tbody>
<tr>
<td>All year</td>
<td>September</td>
</tr>
<tr>
<td>Search for scholarships, deadlines vary; start searching early</td>
<td>Apply for admission, September 1–November 15</td>
</tr>
<tr>
<td></td>
<td>October</td>
</tr>
<tr>
<td></td>
<td>File your FAFSA, October 1–November 15 (preferred deadline)</td>
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<tr>
<td></td>
<td>November 15</td>
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<tr>
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<td>Preferred filing deadline</td>
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File your FAFSA, October 1-November 15 (preferred deadline).
It is your responsibility to:

- review and consider all information about academic programs before enrolling
- pay special attention to the application for financial aid, answer the questions completely and accurately, and submit the forms on time and to the right place
- know and comply with all deadlines for applying or reapplying for financial aid
- provide all documentation, corrections, and/or new information requested by either the Financial Aid Office or the agency to which your need analysis form was submitted
- notify the Financial Aid Office of any information that changes after applying
- read, understand, and keep copies of all forms that you submit
- repay any student loans you have; when you sign a promissory note, you are agreeing to repay the loan.
- attend entrance and exit loan counseling sessions if a Federal Perkins or Direct Loan has been received
- notify the University of a change in name, Social Security number, address, or attendance status (half time, three-quarter time, or full time)
- satisfactorily do the work agreed upon in a federal work-study job
- understand the University’s refund and withdraw policy, FinancialAid.IllinoisState.edu
- conform to published behavioral guidelines during any contacts with the Financial Aid Office. Inappropriate student behavior will be challenged through the Student Conduct and Resolution Office
- know and understand the satisfactory academic progress policy

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<th>March</th>
<th>May 1</th>
<th>August</th>
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<tr>
<td>Receive and review award notice, early-mid March</td>
<td>Discuss award, costs, and budget with your family</td>
<td>Find a job, late summer/early fall before you start classes; job fair held during the first week of classes</td>
</tr>
</tbody>
</table>
Financial Aid Office contacts:
Email: FinancialAid@IllinoisState.edu
Web: FinancialAid.IllinoisState.edu
Phone: (309) 438-2231
Fax: (309) 438-3755